

BATC | 2025

Training Calendar

53 Years of Aviation Training (1972-2025)



Bangladesh Airlines Training Center

Kurmitola, HSIA, Dhaka-1229

www.batc.ac.bd

Preface

Since its establishment in 1972, Bangladesh Airlines Training Center (BATC) has been providing all required training to keep the national flag carrier airborne. These trainings are delivered by six faculties namely Operations Technical, Management Development, Customer Services, Marketing & Sales, Aerospace Engineering and Avionics Engineering.

The 2025 Annual Training Calendar of Bangladesh Airlines Training Center (BATC) is appended in this booklet after consultation among Deputy General Managers / Managers of BATC and user departments concerned. BATC shoulders the responsibility of training of all employees of Biman Bangladesh Airlines.

EASA (European Union Aviation Safety Agency), IOSA (IATA Operational Safety Audit) and IATA's Safety Audit for Ground Operations (ISAGO) mandated training requirements have been incorporated to ensure compliance. BATC also facilitates government required public interest trainings like PPR, GRS, APA, NIS, Innovation, Office Management etc. On commercial basis, BATC train personnel of other airlines, defense personnel (for UN Mission), travel agency, freight forwarders. Additional courses, as required by the user departments can also be arranged by BATC.

BATC is a CAAB approved ANO (AW) Part 147 training organization since 26th April 2015. Moreover, Engineering (Aerospace and Avionics) Faculties of BATC are approved by European Union Aviation Safety Agency (EASA) as EASA Part 147 Approved Maintenance Training Organization (MTO) since 28th February 2012. In accordance with the scope of EASA approval, Engineering Faculties of BATC can conduct basic B1.1 and B2 courses and EASA Part 66 Licensing Examinations for applicable modules. The ongoing and upcoming B1.1 & B2 courses have been shown in this booklet. The schedule of the Licensing Examinations of CAAB and EASA Part 66 are also included in the schedule.

Cooperation and participation of all stakeholders are solicited to develop efficient human resources of Biman Bangladesh Airlines.



Shahnour Ahmad

Principal BATC

&

Accountable Manager EASA/CAAB Part 147

Biman Bangladesh Airlines Ltd.



Name : *Shahnoor Ahmad*

Professional title : Principal BATC & Accountable Manager of CAAB & EASA Part-147

Academic :

- M. Phil. in Social Sciences, University of Dhaka
- MSS in Public Administration, University of Dhaka
- BSS in Public Administration, University of Dhaka

Relevant skills :

- Specialized in Management & Ground Handling
- Instructor for Attitude, Leadership, Communication and Customer Service

Approval : EASA & CAAB Approved Accountable Manager



CONTENTS

SL NO	FACULTIES	PAGE BLOCKS	
		FROM	TO
01.	Contents	01	01
02.	Contact Address and Telephone Numbers	02	02
03.	Mandatory Training For Performance Development	03	04
04.	Courses on Payment	05	05
05.	Operations Technical Faculty	06	18
06.	Management Development Faculty	19	25
07.	Aerospace Engineering Faculty & Avionics Engineering Faculty	26	39
08.	CAAB & EASA Part 66 Examination Schedule	40	40
09.	Customer Services Faculty	41	55
10.	Marketing & Sales Faculty	56	65



Contact Addresses and Telephone Numbers

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Director Corporate Planning & Training		
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Principal BATC		
02.	Shahnoor Ahmad Principal BATC & Accountable Manager CAAB/EASA Part 147	Office : +88-02-8901308 (D) Pabx : +88-02-8901500-9/7400 : 01777715521 Email: pbatc@biman.gov.bd
Customer Services Faculty		
03.	Parveen Hossain DGM Training (Actg.) Customer Services	Office : +88-02-8901500-9/7330 : 01914872088 Email: csbatc@biman.gov.bd
Aerospace Engineering Faculty		
04.	Md. Jubyarul Islam DGM Training (Aerospace) & Training Manager CAAB/EASA Part 147	Office : +88-02-8901500-9/7342 : 01755500512 Email: mjislam@biman.gov.bd
Avionics Engineering Faculty		
05.	Md. Naquibul Islam DGM Training (Avionics) & Examination Manager CAAB/EASA Part 147	Office : +88-02-8901534 (D) Pabx : +88-02-8901500-9/7313 : 01819146121 Email: examcontroleasa@biman.gov.bd
Operations Technical Faculty		
06.	Munshi Md. Abu Daud DGM Training Operations Technical	Office : +88-02-8901500-9/7322 : 01715546634 Email: opsbatc@biman.gov.bd
Management Development Faculty		
07.	A.H.M. Shafiul Bari DGM Training Management Development	Office : +88-02-8901500-9/7310 : 01914234745 Email: mgtbatc@biman.gov.bd
Marketing & Sales Faculty		
08.	Rashida Kabir Chowdhury DGM Training Marketing & Sales	Office : +88-02-8901500-9/7315 : 01712150236 Email: msbatc@biman.gov.bd



Mandatory Training for Performance Development

National Level Requirements

SL. NO.	NAME OF THE COURSE	DURATION
01	Course on Innovation	2 days
02	Public Procurement Rules (PPR)	2 days
03	File Management and File Consignment	1 day
04	Grievance Redress System (GRS)	1 day
05	Annual Performance Agreement (APA)	1 day
06	National Integrity Strategy (NIS)	1 day
07	Citizen Charter	1 day
08	Sustainable Development Goals (SDG)	1 day
09	Project Management	2 days
10	Course on 4IR (Fourth Industrial Revolution)	1 day

• IT Related Training

SL. NO.	NAME OF THE COURSE	DURATION
11	Training on National and Biman IT Policy	30 Hours
12	Orientation on Biman IT Systems	3 Days
13	Orientation on GDPR	1 Day
14	Training on IT Audit	5 day
15	Level 1 (Basic Computing & MS Word/Including Bangla Typing)	20 Hour in 10 Days
16	Level 2 (Medium Level – Advance Word, Excel and Power Point)	30 Hours
17	Level 3 (Programming basics, Concepts of Database, HTML and Web page design)	30 Hours
18	Basic Training on Cyber Security	12 Hours
19	Advanced Training on Cyber Security	12 Hours



- Courses on Attitude Building

SL. NO.	NAME OF THE COURSE	DURATION
20	Course on Motivation	1 day
21	Course on Stress Management	1 Day
22	Course on Health Safety	3 Hours
23	Course on Negotiation	2 Day
24	Training on Investigation Procedures	5 Days
25	Training of Trainers	2 Day
26	Advanced TOT	5 Day

* *These trainings are mandatory and will be conducted for all applicable employees in multiple schedules on weekdays / weekends, round the year.*



Courses on Payment

SL. NO.	NAME OF THE COURSE	DURATION	FROM	TO
01	Dangerous Goods Regulations (DGR) For Processing or Accepting DG Consignment-Initial (Category 6)	07 Days	16-Feb-25	24-Feb-25
02	Dangerous Goods Regulations for General Cargo Processing or Accepting Personnel-Initial (Category 4&7)	03 Days	20-Apr-25	22-Apr-25
			09-Nov-25	17-Nov-25
			17-Jun-25	19-Jun-25
			09-Sep-25	11-Sep-25
03	Cargo Security/Aviation Security (Initial/Recurrent)	02 Days	06-May-25	07-May-25
			23-Jul-25	24-Jul-25
			07-Oct-25	08-Oct-25
			09-Dec-25	10-Dec-25
04	Dangerous Goods Regulations – Initial for Ground Service Personnel (category 10)	03 Days	17-Feb-25	19-Feb-25
05	Ramp Safety – Initial	03 Days	10-Mar-25	13-Mar-25
06	Airport Ground Services	03 Days	15-Sep-25	17-Sep-25
07	Module 9- Human Factors	06 Days	17-Apr-25	24-Apr-25
08	Module 10 -Aviation Legislation	18 Days	12-May-25	04-Jun-25
			02-Nov-25	25-Nov-25
09	Basic course on Quality System	05 Days	16-Mar-25	20-Mar-25
			22-Jun-25	26-Jun-25
10	Basic course on Internal Auditing	05 Days	06-Apr-25	10-Apr-25
			29-Jun-25	03-Jul-25



Operations Technical Faculty


Operations Technical Faculty of BATC conducts training courses for Pilots, Flight Operations Officers and other personnel of Flight Operations Directorate. These training courses are divided in two phases. In one phase, there are basic courses like Cadet Pilots Aircraft General course/ FOO basic course/ Airline Transport Pilots License course / Flight Operations Officers License course which consist of core subjects of commercial aircraft operations. In the other phase, there are aircraft Type courses like B787/B777/ B737/ Dash8Q-400 Pilots Type Technical course and SEEP course. Different Cockpit Crew Type Technical Refresher and SEEP Refresher courses are also conducted at regular intervals as regulatory requirements. Other short courses like IFS, DGR, SMS etc. are conducted for cockpit crew and other operations personnel as per ICAO/CAAB/BIMAN/IOSA requirements.


All these training courses are conducted by the Instructors of Operations Technical who are highly skilled with appropriate training to meet international standard. They hold Instructors Approval from CAAB as per CAAB ANO1-GAZETTE Annexure 12 and CAAB circular no. CAAB/52/01/73/Fl(V-14)/699. Operations Technical BATC are contributing continuously in developing skilled Flight Operations manpower for the Airlines.






Resource Persons of Operations Technical Faculty

Name	: Munshi Md Abu Daud	
Professional title	: Deputy General Manager Training (Operations Technical)	
Academic	: B. Sc. In Mechanical Engineering	
Relevant skills	: <ul style="list-style-type: none">▪ Instructor of Airline Transport Pilots License (ATPL) & Flight Operations Officers License (FOOL) courses• Instructor of B787, B777 & B737 Pilots Type Technical & SEEP courses.	
Approval	: CAAB Approved Instructor	

Name	: Shadman Sakib Khan	
Professional title	: Deputy Manager Training (Operations Technical)	
Academic	: B.Sc in Electrical and Electronics Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor, Examiner and Assessor of ATPL, FOOL, BFOO, Type and SEEP of B777and Dash 8 Q 400• Instructor of DGR	
Approval	: CAAB Approved Instructor, Examiner & Assessor	

Name	: Khatib Shahnawaz	
Professional title	: Deputy Manager Training (Operations Technical)	
Academic	: B.Sc in Mechanical Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor, Examiner and Assessor of ATPL, FOOL, BFOO, Aircraft Type and SEEP of Boeing 737and Dash 8 Q400• Instructor of AVSEC, In-flight Security, GSAT	
Approval	: CAAB Approved Instructor, Examiner & Assessor	



Operations Technical Faculty Course Schedule

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1	1000000CPA	Cadet Pilots Company Indoctrination Training and ATPL Course	10 Week	23-Feb-25	30-Apr-25
				10-Aug-25	16-Oct-25
2	1000000FBC	FOO Basic Course	11 Week	17-Nov-24	30-Jan-25
3	1000787TPT	B787 Pilots Type Technical Course	2 Week	05-Jan-25	16-Jan-25
				26-Jan-25	06-Feb-25
				16-Feb-25	27-Feb-25
				26-Oct-25	06-Nov-25
3	1000787TPT	B787 Pilots Type Technical Course	1 Week	02-Nov-25	06-Nov-25
				07-Dec-25	11-Dec-25
4	1000777TPT	B777 Pilots Type Technical Course	3 Week	09-Feb-25	20-Feb-25
4	1000777TPT	B777 Pilots Type Technical Course	2 Week	29-Jun-25	13-Jul-25
				20-Jul-25	31-Jul-25
5	1000737TPT	B737 Pilots Type Technical Course	3 Week	03-Aug-25	21-Aug-25
				24-Aug-25	11-Sep-25
				14-Sep-25	07-Oct-25
5	1000737TPT	B737 Pilots Type Technical Course	2 Week	12-Oct-25	23-Oct-25
				02-Nov-25	13-Nov-25
				16-Nov-25	27-Nov-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
6	1008400TPT	<i>Dhc8-Q400 Pilots Type Technical Course</i>	3 Week	05-Jan-25	23-Jan-25
				26-Jan-25	13-Feb-25
				13-Jul-25	31-Jul-25
				24-Aug-25	11-Sep-25
7	1000737LRF	<i>B737 Pilots Type Technical Refresher (Long)</i>	1 Week	14-Sep-25	18-Sep-25
				21-Sep-25	25-Sep-25
				19-Oct-25	23-Oct-25
				16-Nov-25	20-Nov-25
8	1000777LRF	<i>B777 Pilots Type Technical Refresher (Long)</i>	1 Week	30-Nov-25	04-Dec-25
				07-Dec-25	11-Dec-25
				21-Dec-25	28-Dec-25
				05-Jan-25	09-Jan-25
9	1000787LRF	<i>B787 Pilots Type Technical Refresher (Long)</i>	1 Week	12-Jan-25	12-Jan-25
				02-Feb-25	06-Feb-25
				09-Feb-25	13-Feb-25
				16-Feb-25	20-Feb-25
10	1008400LRF	<i>Dhc8-Q400 Pilots Type Technical Refresher (Long)</i>	1 Week	02-Mar-25	06-Mar-25
				09-Mar-25	13-Mar-25
				16-Mar-25	20-Mar-25
				06-Apr-25	10-Apr-25
11	1000000FRC	<i>FOO Recurrent Course</i>	1 Week	13-Apr-25	20-Apr-25
12	1000000FLR	<i>FOO Recurrent Course</i>	2 Day	02-Nov-25	03-Nov-25
				10-Nov-25	11-Nov-25
				17-Nov-25	18-Nov-25
13	1000737SEP	<i>B737 Pilots SEEP Course</i>	3 Day	05-Jan-25	07-Jan-25
				02-Feb-25	04-Feb-25
				02-Mar-25	04-Mar-25
				16-Mar-25	18-Mar-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
14	1000777SEP	B777 Pilots SEEP Course	3 Day	23-Mar-25	25-Mar-25
				13-Apr-25	16-Apr-25
				04-May-25	06-May-25
15	1000787SEP	B787 Pilots SEEP Course	3 Day	18-May-25	20-May-25
				01-Jun-25	03-Jun-25
				01-Jul-25	03-Jul-25
				03-Aug-25	05-Aug-25
16	1008400SEP	Dhc8-Q400 Pilots SEEP Course	3 Day	01-Sep-25	03-Sep-25
				14-Sep-25	16-Sep-25
				05-Oct-25	07-Oct-25
				09-Nov-25	11-Nov-25
17	1000000IFS	In-Flight Security Refresher	1 Day	08-Jan-25	08-Jan-25
				09-Jan-25	09-Jan-25
				12-Jan-25	12-Jan-25
				16-Feb-25	16-Feb-25
				03-Jul-25	03-Jul-25
				03-Dec-25	03-Dec-25
				12-Aug-25	12-Aug-25
18	1000000DGR	DGR Refresher For Cockpit Crew	1 Day	03-Nov-25	03-Nov-25
				16-Oct-25	16-Oct-25
				20-Jan-25	20-Jan-25
				29-Sep-25	29-Sep-25
				20-Jan-25	20-Jan-25
				24-Apr-25	24-Apr-25
				26-Jun-25	26-Jun-25
17-Nov-25	17-Nov-25				





Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
19	1000737LRF	B737 Pilots Type Technical Refresher	1 Day	22-Jul-25	22-Jul-25
				25-Nov-25	25-Nov-25
				19-Jan-25	19-Jan-25
				19-Jan-25	19-Jan-25
				20-Jan-25	20-Jan-25
				21-Jan-25	21-Jan-25
				22-Jan-25	22-Jan-25
				23-Jan-25	23-Jan-25
				23-Apr-25	23-Apr-25
				24-Apr-25	24-Apr-25
				27-Apr-25	27-Apr-25
				28-Apr-25	28-Apr-25
				29-Apr-25	29-Apr-25
				22-Jul-25	22-Jul-25
				23-Jul-25	23-Jul-25
				24-Jul-25	24-Jul-25
				27-Jul-25	27-Jul-25
				13-Feb-25	13-Feb-25
				16-Feb-25	16-Feb-25
				17-Feb-25	17-Feb-25
				24-Aug-25	24-Aug-25
				25-Aug-25	25-Aug-25
				26-Aug-25	26-Aug-25
				27-Aug-25	27-Aug-25
				17-Sep-25	17-Sep-25
				18-Sep-25	18-Sep-25
				21-Sep-25	21-Sep-25
				22-Sep-25	22-Sep-25
				15-Oct-25	15-Oct-25
				16-Oct-25	16-Oct-25
				19-Oct-25	19-Oct-25
				20-Oct-25	20-Oct-25
				28-Oct-25	28-Oct-25
				29-Oct-25	29-Oct-25
				30-Oct-25	30-Oct-25
				02-Nov-25	02-Nov-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
20	1000777LRF	B777 Pilots Type Technical Refresher	1 Day	03-Nov-25	03-Nov-25
				27-Nov-25	27-Nov-25
				30-Nov-25	30-Nov-25
				01-Dec-25	01-Dec-25
				02-Dec-25	02-Dec-25
				03-Mar-25	03-Mar-25
				21-Jan-25	21-Jan-25
				05-May-25	05-May-25
				06-Mar-25	06-Mar-25
				19-Oct-25	19-Oct-25
				25-Jun-25	25-Jun-25
				15-Oct-25	15-Oct-25
				07-Apr-25	07-Apr-25
				16-Sep-25	16-Sep-25
				13-Feb-25	13-Feb-25
				24-Mar-25	24-Mar-25
				18-Feb-25	18-Feb-25
				29-Sep-25	29-Sep-25
				14-May-25	14-May-25
				24-Feb-25	24-Feb-25
				09-Oct-25	09-Oct-25
				21-Jul-25	21-Jul-25
				30-Apr-25	30-Apr-25
				28-Oct-25	28-Oct-25
				07-May-25	07-May-25
				14-Dec-25	14-Dec-25
				20-Jul-25	20-Jul-25
				15-Oct-25	15-Oct-25
				07-Apr-25	07-Apr-25
				16-Sep-25	16-Sep-25
				13-Feb-25	13-Feb-25
				24-Mar-25	24-Mar-25
				18-Feb-25	18-Feb-25
				29-Sep-25	29-Sep-25
				14-May-25	14-May-25
				24-Feb-25	24-Feb-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
21	1008400LRF	<i>Dhc8-Q400 Pilots Type Technical Refresher</i>	1 Day	09-Oct-25	09-Oct-25
				21-Jul-25	21-Jul-25
				30-Apr-25	30-Apr-25
				28-Oct-25	28-Oct-25
				07-May-25	07-May-25
				14-Dec-25	14-Dec-25
				20-Jul-25	20-Jul-25
				20-Jul-25	20-Jul-25
				21-Jul-25	21-Jul-25
				04-Dec-25	04-Dec-25
				25-May-25	25-May-25
				06-Nov-25	06-Nov-25
				09-Dec-25	09-Dec-25
				08-Sep-25	08-Sep-25
				28-Jul-25	28-Jul-25
				19-Mar-25	19-Mar-25
				10-Aug-25	10-Aug-25
				22-Oct-25	22-Oct-25
				28-Jul-25	28-Jul-25
				01-Dec-25	01-Dec-25
14-Sep-25	14-Sep-25				
03-Aug-25	03-Aug-25				
29-Jun-25	29-Jun-25				
03-Nov-25	03-Nov-25				
22	1000737SER	<i>B737 Pilots SEEP Refresher</i>	1 Day	03-Jul-25	03-Jul-25
				03-Aug-25	03-Aug-25
				01-Dec-25	01-Dec-25
				15-Jul-25	15-Jul-25
				15-Jul-25	15-Jul-25
				18-Mar-25	18-Mar-25
				17-Jun-25	17-Jun-25
				02-Jul-25	02-Jul-25
				18-Aug-25	18-Aug-25
				13-Jul-25	13-Jul-25
				24-Sep-25	24-Sep-25
				28-Sep-25	28-Sep-25
11-Aug-25	11-Aug-25				
02-Jul-25	02-Jul-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
22 <i>Cont.</i>	1000737SER	B737 Pilots SEEP Refresher	1 Day	14-Oct-25	14-Oct-25
				19-Jun-25	19-Jun-25
				01-Sep-25	01-Sep-25
				10-Sep-25	10-Sep-25
				11-Sep-25	11-Sep-25
				14-Sep-25	14-Sep-25
				15-Sep-25	15-Sep-25
				16-Sep-25	16-Sep-25
				18-Sep-25	18-Sep-25
				15-Oct-25	15-Oct-25
				03-Dec-25	03-Dec-25
				09-Oct-25	09-Oct-25
				19-Oct-25	19-Oct-25
				23	1000787LRF
06-Oct-25	06-Oct-25				
17-Aug-25	17-Aug-25				
10-Sep-25	10-Sep-25				
11-Sep-25	11-Sep-25				
15-Jun-25	15-Jun-25				
02-Dec-25	02-Dec-25				
05-Jan-25	05-Jan-25				
09-Nov-25	09-Nov-25				
17-Nov-25	17-Nov-25				
04-Jun-25	04-Jun-25				
21-Oct-25	21-Oct-25				
08-Oct-25	08-Oct-25				
26-Jun-25	26-Jun-25				
10-Dec-25	10-Dec-25				
17-Nov-25	17-Nov-25				
18-Nov-25	18-Nov-25				
19-Nov-25	19-Nov-25				
10-Aug-25	10-Aug-25				
25-Feb-25	25-Feb-25				
15-Dec-25	15-Dec-25				
19-Jun-25	19-Jun-25				
17-Dec-25	17-Dec-25				
18-Dec-25	18-Dec-25				
19-Jun-25	19-Jun-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
23 <i>Cont</i>	1000787LRF	<i>B787 Pilots Type Technical Refresher</i>	1 Day	25-Feb-25	25-Feb-25
				04-Dec-25	04-Dec-25
				10-Dec-25	10-Dec-25
				11-Dec-25	11-Dec-25
				14-Dec-25	14-Dec-25
				05-Oct-25	05-Oct-25
				25-Feb-25	25-Feb-25
				24-Sep-25	24-Sep-25
				10-Aug-25	10-Aug-25
				21-Jan-25	21-Jan-25
				16-Jul-25	16-Jul-25
				21-Jan-25	21-Jan-25
				19-Aug-25	19-Aug-25
24	1000777SER	<i>B777 Pilots SEEP Refresher</i>	1 Day	15-Jan-25	15-Jan-25
				16-Jan-25	16-Jan-25
				07-Aug-25	07-Aug-25
				23-Dec-25	23-Dec-25
				20-Feb-25	20-Feb-25
				23-Feb-25	23-Feb-25
				24-Feb-25	24-Feb-25
				25-Feb-25	25-Feb-25
				26-Feb-25	26-Feb-25
				27-Feb-25	27-Feb-25
				19-Oct-25	19-Oct-25
				28-Sep-25	28-Sep-25
				06-Nov-25	06-Nov-25
				12-Mar-25	12-Mar-25
				13-Mar-25	13-Mar-25
				06-Aug-25	06-Aug-25
				30-Dec-25	30-Dec-25
				03-Dec-25	03-Dec-25
				04-Dec-25	04-Dec-25
07-Dec-25	07-Dec-25				
08-Dec-25	08-Dec-25				
09-Dec-25	09-Dec-25				
26-Jan-25	26-Jan-25				
27-Jan-25	27-Jan-25				
28-Jan-25	28-Jan-25				
29-Jan-25	29-Jan-25				
22-Apr-25	22-Apr-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
25	1000787SER	B787 Pilots SEEP Refresher	1 Day	23-Apr-25	23-Apr-25
				24-Apr-25	24-Apr-25
				27-Apr-25	27-Apr-25
				19-Jun-25	19-Jun-25
				22-Jun-25	22-Jun-25
				23-Jun-25	23-Jun-25
				24-Jun-25	24-Jun-25
				10-Dec-25	10-Dec-25
				11-Dec-25	11-Dec-25
				14-Dec-25	14-Dec-25
				15-Dec-25	15-Dec-25
				17-Dec-25	17-Dec-25
				01-Jan-25	01-Jan-25
				02-Jan-25	02-Jan-25
				05-Jan-25	05-Jan-25
				13-Feb-25	13-Feb-25
				16-Feb-25	16-Feb-25
				17-Feb-25	17-Feb-25
				18-Feb-25	18-Feb-25
				06-Mar-25	06-Mar-25
				09-Mar-25	09-Mar-25
				10-Mar-25	10-Mar-25
				11-Mar-25	11-Mar-25
12-Mar-25	12-Mar-25				
26-Jun-25	26-Jun-25				
29-Jun-25	29-Jun-25				
30-Jun-25	30-Jun-25				
01-Jul-25	01-Jul-25				
29-Jul-25	29-Jul-25				
30-Jul-25	30-Jul-25				
31-Jul-25	31-Jul-25				
26	1008400SER	B787 Pilots SEEP Refresher	1 Day	03-Aug-25	03-Aug-25
				04-Aug-25	04-Aug-25
				29-Dec-25	29-Dec-25
				30-Dec-25	30-Dec-25
				31-Dec-25	31-Dec-25
16-Jan-25	16-Jan-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
26	1008400SER	<i>Dhc8-Q400 Pilots SEEP Refresher</i>	1 Day	19-Jan-25	19-Jan-25
				20-Jan-25	20-Jan-25
				21-Jan-25	21-Jan-25
				19-Feb-25	19-Feb-25
				20-Feb-25	20-Feb-25
				23-Feb-25	23-Feb-25
				24-Feb-25	24-Feb-25
				25-Feb-25	25-Feb-25
				19-Mar-25	19-Mar-25
				20-Mar-25	20-Mar-25
				23-Mar-25	23-Mar-25
				24-Mar-25	24-Mar-25
				25-Mar-25	25-Mar-25
				20-Aug-25	20-Aug-25
21-Aug-25	21-Aug-25				
27	1000000PBN	<i>Performance Based Navigation</i>	1 Day	24-Aug-25	24-Aug-25
				31-Aug-25	31-Aug-25
				01-Sep-25	01-Sep-25
				30-Sep-25	30-Sep-25
				05-Oct-25	05-Oct-25
				09-Oct-25	09-Oct-25
28	1000000CWO	<i>Cold Weather Operation</i>	1 Day	30-Oct-25	30-Oct-25
				02-Nov-25	02-Nov-25
				30-Nov-25	30-Nov-25
				01-Dec-25	01-Dec-25
29	1000000LOV	<i>Low Visibility</i>	1 Day	08-Dec-25	08-Dec-25
				09-Dec-25	09-Dec-25
				17-Dec-25	17-Dec-25
				18-Dec-25	18-Dec-25
				14-Sep-25	14-Sep-25
30	1000000ETP	<i>ETOPS</i>	1 Day	21-Sep-25	21-Sep-25
				22-Sep-25	22-Sep-25
				19-Oct-25	19-Oct-25
				20-Oct-25	20-Oct-25



Training Calendar 2025



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
31	1000000SMS	SMS Awareness Course (SMS-3) Recurrent	1 Day	06-Jan-25	06-Jan-25
				03-Feb-25	03-Feb-25
				04-Mar-25	04-Mar-25
				13-Mar-25	13-Mar-25
				15-Apr-25	15-Apr-25
				12-May-25	12-May-25
				27-May-25	27-May-25
				22-Jun-25	22-Jun-25
				14-Jul-25	14-Jul-25
				05-Aug-25	05-Aug-25
				10-Nov-25	10-Nov-25
				17-Sep-25	17-Sep-25
				28-Oct-25	28-Oct-25






MANAGEMENT DEVELOPMENT FACULTY


The Management Development department of BATC is responsible for managing, organizing, conducting, coordinating, and keeping records of various training programs (foundation, orientation, senior management, station management, junior management, office management, skill development, regulatory, promotional requirement, core security, information technology, disciplinary procedures, nothi etc.) to facilitate the attitudinal realignment of the attendees acclimating with the changing needs and contemporary requirements. This particular department of BATC has been endeavouring to help enhancing the skill and professionalism of Biman personnel and officials concerned.



Resource Persons of Management Development Faculty

Name	: A. H. M. Shafiul Bari	
Professional title	: Deputy General Manager Training (Management Development)	
Academic	: MBA in Aerospace MBA in Finance M. Sc. in BioChemistry	
Relevant skills	: Specialized in Management	
Approval	: CAAB Approved Instructor	

Name	: Farhatun Nayeem	
Professional title	: Deputy Manager Training (Management Development)	
Academic	: MBA (Major in Marketing), BBA (Major in Marketing)	
Relevant skills	: <ul style="list-style-type: none">▪ Instructor of General Security Awareness Training▪ Instructor for Annual Performance Agreement, Leadership, Motivation, History of Aviation & Biman, Basic Management, DGR	
Approval	: General Security Awareness Training (By CAAB)	

Name	: Md. Mahbub Hossain	
Professional title	: Deputy Manager Training (Management Development)	
Academic	: <ul style="list-style-type: none">▪ MBA, BBA in Accounting & Information Systems (AIS)	
Relevant skills	: <ul style="list-style-type: none">▪ Instructor of Aviation Security, Management & Financial Management, NIS, DGR, HF, Service Regulations, etc.	
Approval	: Aviation Security Instructor Approval by CAAB	



Management Development Faculty Course Schedule

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1	3010001ORT	Orientation Course	2 Days	As and when required	
2	30100012FND	Foundation Course	35 Days	As and when required	
3	3010002OFM	Office Management	20 Days	As and when required	
4	3010003JRM	Junior Management (M1)	20 Days	13-Jan-25	09-Feb-25
				16-Jun-25	14-Jul-25
5	3010004ISM	Integrated Station Management (ISM)	20 Days	10-Feb-25	09-Mar-25
				22-Sep-25	21-Oct-25
6	3010005SRM	Senior Management (M3)	20 Days	21-Apr-25	20-May-25
				13-Oct-25	09-Nov-25
7	3010006GMC	Grievance Mgt. & Counselling	1 Day	06-Aug-25	06-Aug-25
				26-Nov-25	26-Nov-25
8	3010008NIS	National Integrity Strategy (NIS)	1 Day	03-Feb-25	03-Feb-25
				21-May-25	21-May-25
				27-Aug-25	27-Aug-25
				06-Oct-25	06-Oct-25
9	3010009AVS	General Security Awareness Training (GSAT)	1 Day	20-Jan-25	20-Jan-25
				10-Mar-25	10-Mar-25
				23-Apr-25	23-Apr-25
				14-May-25	14-May-25
				25-Jun-25	25-Jun-25
				17-Sep-25	17-Sep-25



Training Calendar 2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
9	3010009AVS	General Security Awareness Training (GSAT)	1 Day	24-Sep-25	24-Sep-25
				22-Oct-25	22-Oct-25
				10-Nov-25	10-Nov-25
				23-Dec-25	23-Dec-25
10	3010010CSA	Cyber Security Awareness	1 Day	As and when required	
11	3010011CSA	D-Nothi	2 Days	25-Feb-25	25-Feb-25
				29-Apr-25	30-Apr-25
				15-Jun-25	16-Jun-25
				31-Aug-25	01-Sep-25
				22-Oct-25	23-Oct-25
				02-Dec-25	03-Dec-25
12	3010011WEC	Work Ethics	1 Day	As and when required	





• SECURITY COURSES (for Security Personnel)

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
13	3020001AVG	Aviation Ground Security course - Level 1 (AVSEC 1)	10 Days	As and when required	
14	3020002AVR	AVSEC 1 Refresher	2 Days	07-Apr-25 28-Jul-25	08-Apr-25 29-Jul-25
15	3020003ASG	Aviation Ground Security Course -Level 02 (AVSEC 02)	5 Days	As and when required	
16	3020004ACR	AVSEC 2 Refresher	2 Days	As and when required	
17	3020004ARG	AVSEC 2 Refresher for Security Guard	1 Day	As and when required	
18	3020005AVM	Aviation Security Management Training for Security Managers/Officers	3 Days	As and when required	
19	3020006AMR	Refresher Training for Security Managers/Officers	2 Days	As and when required	
20	3020007ASG	Aviation Ground Security Course for Security Guard - AVSEC SG	5 Days	As and when required	
21	3020009PIP	Preliminary Investigation Procedure Course for Security Personnel	2 Days	As and when required	



- **Law Courses**

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
22	3030002DSP	<i>Disciplinary Procedures</i>	<i>01 day</i>	<i>18-Feb-25</i>	<i>17-Feb-25</i>
				<i>23-Jun-25</i>	<i>23-Jun-25</i>
				<i>17-Nov-25</i>	<i>17-Nov-25</i>

- **Finance & Auditing Course**

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
23	3040001FIN	<i>Financial Management</i>	<i>05 days</i>	<i>As and when required</i>	

- **Computer Courses**

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
25	3050001BCC	<i>Basic Computer Course</i>	<i>5 Days</i>	<i>13-Apr-25</i>	<i>17-Apr-25</i>
				<i>27-May-25</i>	<i>30-May-25</i>
				<i>02-Dec-25</i>	<i>05-Dec-25</i>
26	3050004ITP	<i>IT Productivity Tools for Office</i>	<i>1 Day</i>	<i>28-Jul-25</i>	<i>28-Jul-25</i>



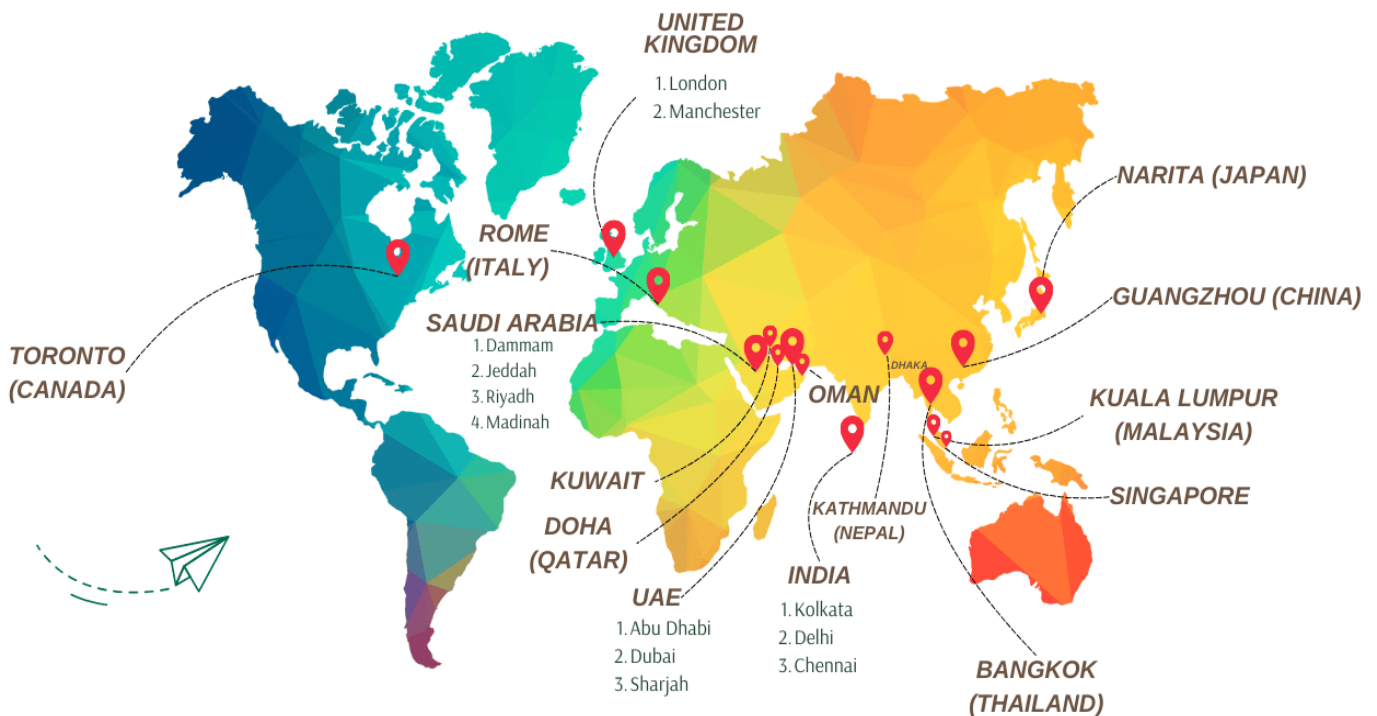


• Safety & Quality Courses

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
27	3060001FFS	Fire Fighting & Safety	2 Days	As and when required	
28	3060002SRS	Safety Reporting System	1 Day	As and when required	
29	3060010HPL	Human Performance & Limitations (Recurrent)	1 Day	As and when required	
				As and when required	
				As and when required	
30	30600011TQM	Total Quality Management	1 Day	As and when required	
31	3060006STM	Stores Management	10 Days	As and when required	



● 23 International Destinations



Biman route map



AEROSPACE ENGINEERING FACULTY & AVIONICS ENGINEERING FACULTY

Aerospace & Avionics engineering faculties of BATC are approved by EASA and CAAB Part 147/66. These faculties conduct B1.1 – Turbine Engine and B2 – Avionics Basic courses for Biman Engineering and also on commercial basis under the said approval. These faculties also can conduct Type training and examination both theoretical and practical for DASH 8-Q400, Boeing 737-600/700/800/900 (CFM 56-7B), Boeing 777-200/300 (GE90) and Boeing 787-8/9 (GeNx).

Aerospace & Avionics engineering faculties of BATC provide support to the training wing of **Bangladesh Army Aviation** by taking different courses i.e. Aerodynamics, Safety Management System, Dangerous Goods Regulation etc. Engineering faculties also provide training on Aviation Legislation, Human Factors, Internal Quality System, Internal Audit Technique and Dangerous Goods Regulation in addition to training requirement mandated regulatory authority for engineering personnel of Biman.



Fokker – 28 Aircraft use for practical training



Resource Persons of Aerospace & Avionics Engineering Faculty

Name : *Muhammad Jubyarul Islam*

Professional title : Deputy General Manager Training (Aerospace)

Academic : B. Sc. in Mechanical Engineering

Relevant skills : Instructor, Examiner and Assessor of Basic B1.1, Type B737-NG, B777-200/300 and B787-8/9

Approval :

- Training Manager, EASA & CAAB Part 147 of BATC
- EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor



Name : *Md. Naquibul Islam*

Professional title : Deputy Manager Training (Avionics)

Academic : B.Sc in Electrical and Electronics Engineering

Relevant skills : Instructor, Examiner and Assessor of Basic Category B2 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B), B777-300ER (GE90-115B) and B787-8/9 (GENx)

Approval :

- Examination Manager, EASA & CAAB Part 147
- EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor



Name : *Md. Shohidul Islam*

Professional title : Deputy Manager Training (Quality)

Academic : B Sc in Mechanical Engineering (BUET)

Relevant skills :

- Instructor, Examiner and Assessor of Basic Category B1.1 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B) and B777-300ER (GE90-115B).
- Instructor of SMS (Safety Management Systems)

Approval : CAAB Approved Instructor, Examiner & Assessor & Quality Manager of CAAB & EASA Part 147



Name : *Mohammad Tariqur Rahman*

Professional title : Manager Training (Electrical)

Academic : B Sc in Electrical & Electronics Engineering


Relevant skills : Instructor, Examiner and Assessor on Basic Category B2 & Type Rating on B737-800 (CFM56-7B) and B777-300ER (GE90-115B).


Approval : EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor







Resource Persons of Aerospace & Avionics Engineering Faculty

Name	: Md. Abdullah	
Professional title	: Manager Training (Engg. Maintenance)	
Academic	: B Sc in Electrical & Electronics Engineering	
Relevant skills	: Instructor, Examiner and Assessor of Basic Category B2 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B) and B787-8/9 (GENx)	
Approval	: EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor	


Name	: Mirza Masroor Ahmed Murad	
Professional title	: Manager Training (Avionics)	
Academic	: B Sc in Electrical and Electronics Engineering	
Relevant skills	: Instructor, Examiner and Assessor of Basic Category B2 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B) and B787-8/9 (GENx)	
Approval	: EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor	

Name	: Md. Mahbubur Rahman	
Professional title	: Manager Training (A/F & Structure)	
Academic	: B.Sc in Mechanical Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor, Examiner and Assessor of Basic B1.1, Type B737, Dash 8 Q 400.• Instructor of Human Factors, Fuel Tank Safety, CDCCL, RSE, Aviation Regulations, Store Inspection & Supply Chain Management etc.	
Approval	: EASA & CAAB Part 147 Approved Instructor, Examiner & Assessor	


Name	: Mohammad Manirul Islam	
Professional title	: Deputy Manager Training (Airframe)	
Academic	: B Sc in Mechanical Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor, Examiner and Assessor of Basic Category B1.1 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B) and B787-8/9 (GENx).• Instructor of SMS, DGR, HF	
Approval	: CAAB & EASA Part 147 Approved Instructor, Examiner & Assessor	



Resource Persons of Aerospace & Avionics Engineering Faculty

Name	: Sagar Chakrabarty	
Professional title	: Deputy Manager Training (Airframe)	
Academic	: B Sc in Mechanical Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor, Examiner and Assessor of Basic Category B1.1 & Type Rating on Dash 8 Q 400 (PW 150), B737-800 (CFM56-7B), B777-300 ER and B787-8/9 (GENx).• Instructor of SMS, HF	
Approval	: CAAB & EASA Part 147 Approved Instructor, Examiner & Assessor	


Name	: Mohammad Mehedi Hasan	
Professional title	: Deputy Manager Training (Aerospace)	
Academic	: B.Sc. in Aeronautical Engineering, MIST	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Basic Category B1.1• Instructor of HF	
Approval	: CAAB & EASA Approved Instructor, Examiner	


Name	: Md. Saiful Islam	
Professional title	: Deputy Manager Training (Aerospace)	
Academic	: B.Sc. in Mechanical Engineering, DUET	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Basic Category B1.1• Instructor of HF	
Approval	: CAAB & EASA Approved Instructor	


Name	: Lubna Rahman Lina	
Professional title	: Deputy Manager Training (Avionics)	
Academic	: B.Sc in Electrical Electronic & Communication Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Basic B2• Instructor of HF	
Approval	: EASA & CAAB Approved Instructor	



Resource Persons of Aerospace & Avionics Engineering Faculty

Name	: Ahmad Rakibul Hasan	
Professional title	: Deputy Manager Training (Avionics)	
Academic	: B.Sc in Electrical & Electronic Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Basic B2• Instructor of HF	
Approval	: EASA & CAAB Approved Instructor	

Name	: MD. ABDUR ROKIB	
Professional title	: Deputy Manager Training (Avionics)	
Academic	: B.Sc in Electrical & Electronic Engineering	
Relevant skills	: Instructor of Basic B2	
Approval	: EASA & CAAB Approved Instructor	

Name	: A.S.M. Sakib Babu	
Professional title	: Deputy Manager Training (Avionics)	
Academic	: B.Sc in Electrical & Electronic Engineering	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Basic B2• Instructor of HF, Aviation Legislation	
Approval	: EASA & CAAB Approved Instructor	



Aerospace & Avionics Engineering Faculty Course Schedule

• CAAB/EASA Courses

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
01	21B1E147BC	CAAB/EASA B1.1 (AIRCRAFT MAINTENANCE ENGINEERING) COURSE, BATCH-5	3 years	01-Jan-25	01-Feb-25
02	21B1E147BC	CAAB/EASA B2 (AIRCRAFT MAINTENANCE ENGINEERING) COURSE, BATCH-6	3 years	01-Jan-25	01-Jun-25

• Common & Basic Courses

SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
3	20000AMEGE	AME Course For Graduate Engineer	9 Months	06-Apr-25	05-Feb-26
				02-Nov-25	01-Aug-26
4	20IABC0000	Audit Techniques	5 Days	20-Jul-25	24-Jul-25
				19-Oct-25	23-Oct-25
5	20IABC0000	Aviation Auditor Training As Outlined In Cqm 11.4	5 Days	27-Apr-25	01-May-25
				22-Jun-25	26-Jun-25
6	20BCATH00	Basic Course For ATH	5 Days	23-Mar-25	27-Mar-25
				11-May-25	15-May-25
				14-Sep-25	18-Sep-25
				16-Nov-25	20-Nov-25
7	20QSBC0000	Basic Course On Quality	5 Days	29-Jun-25	03-Jul-25
				09-Nov-25	13-Nov-25
8	22OFFC0000	Basic Optical Fibre	3 Days	16-Feb-25	18-Feb-25
				27-May-25	29-May-25
				26-Aug-25	28-Aug-25
				23-Nov-25	26-Nov-25
9	20P145SFC0	Course On Part-145	3 Days	05-Jan-25	07-Jan-25
				02-Mar-25	04-Mar-25
				04-May-25	06-May-25
				06-Jul-25	08-Jul-25
				07-Sep-25	09-Sep-25



Training Calendar

2 0 2 5



SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
				16-Nov-25	18-Nov-25
10	20PMSFC000	Course On Part-M	3 Days	16-Feb-25	18-Feb-25
				04-May-25	06-May-25
				03-Aug-25	05-Aug-25
				02-Nov-25	04-Nov-25
11	20EWISFC00	Electrical Wiring Interconnect System (EWIS)	2 Days	16-Jan-25	17-Jan-25
				20-Apr-25	21-Apr-25
				20-Jul-25	21-Jul-25
				19-Oct-25	20-Oct-25
12	20ENGPFC0	Engineering Planning	10 Days	18-May-25	29-May-25
				27-Jul-25	07-Aug-25
13	20ETOPS00	ETOPS Awareness Course	2 Days	23-Feb-25	24-Feb-25
				28-May-25	29-May-25
				17-Aug-25	18-Aug-25
				05-Nov-25	06-Nov-25
14	20ETOPS00	ETOPS Maintenance Course	2 Days	11-Jun-25	12-Jun-25
				09-Nov-25	10-Nov-25
15	20FSTC0000	Fire Safety Training	1 Day	As and When Required	
16	20FTSP2FC0	Fuel Tank Safety System & CDCCL	2 Days	16-Jan-25	17-Jan-25
				06-Apr-25	07-Apr-25
				01-Jul-25	02-Jul-25
				01-Oct-25	02-Oct-25
17	22RCIFEFC0	IFE On B737	3 Days	08-Apr-25	10-Apr-25
				01-Jul-25	03-Jul-25
18	22TI5000FC	IFE On B777	3 Days	18-Feb-25	20-Feb-25
				06-Apr-25	08-Apr-25
				01-Jun-25	03-Jun-25
19	22PX3IFEFC	IFE On B787	3 Days	26-Jan-25	28-Jan-25
				23-Mar-25	25-Mar-25
				27-May-25	29-May-25
				29-Jul-25	31-Jul-25
20	20ENGPFC00	Maintenance Planning	5 Days	25-May-25	29-May-25
				22-Jun-25	26-Jun-25
21	20MNTPRFC	Maintenance Program	5 Days	27-Jul-25	31-Jul-25
				28-Sep-25	02-Oct-25
22	20MGTC001	Management Course (M-1).	2 Weeks	As and When Required	
23	20MGTC003	Management Course (M-3).	4 Weeks	As and When Required	
24	20M10EFC00	Module-10/Regulation	4 Weeks	02-Feb-25	27-Feb-25
				06-Apr-25	01-May-25



Training Calendar

2 0 2 5



SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
				01-Jun-25	26-Jun-25
24	20M10EFC00	Module-10/Regulation	4 Weeks	03-Aug-25	28-Aug-25
Con				28-Sep-25	23-Oct-25
td				30-Nov-25	25-Dec-25
25	20M9ESFC00	Module-9/Human Factors	6 Days	02-Feb-25	09-Feb-25
				01-Jun-25	08-Jun-25
				05-Oct-25	12-Oct-25
26	20RCFSP00	Regulation Course For Store Personnel	3 Days	09-Mar-25	11-Mar-25
				01-Sep-25	03-Sep-25
27	20REAC000	Reliability Course	3 Days	29-Jun-25	01-Jul-25
				26-Oct-25	28-Oct-25
28	20RMFMC0	Resource Management For Maintenance Crew	3 Days	02-Mar-25	04-Mar-25
				29-Jun-25	01-Jul-25
				28-Sep-25	30-Sep-25
				01-Dec-25	03-Dec-25
29	20RCAC000	Root Cause Analysis	2 Days	20-May-25	21-May-25
				20-Jul-25	21-Jul-25
30	20RSEC000	RSE Course	5 Days	22-Jun-25	26-Jun-25
				19-Oct-25	23-Oct-25
31	20SMSFC000	Safety Management Systems (SMS-1)	4 Days	12-Jan-25	15-Jan-25
				03-Feb-25	06-Feb-25
				02-Mar-25	05-Mar-25
				28-Jul-25	31-Jul-25
				22-Sep-25	25-Sep-25
				07-Dec-25	10-Dec-25
32	20SMSFC00	Safety Management Systems (SMS-2)	2 Days	09-Feb-25	10-Feb-25
				11-May-25	12-May-25
				10-Aug-25	11-Aug-25
				30-Nov-25	03-Dec-25
33	20SMSFC00	Safety Management Systems (SMS-3)	1 Day	12-Jan-25	12-Jan-25
				09-Apr-25	09-Apr-25
				06-Jul-25	06-Jul-25
				05-Oct-25	05-Oct-25
34	20SEAC000	Security Awareness Course	1 Day	As and When Required	



Training Calendar 2025



SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
35	20SIFC0000	<i>Store Inspection & Inventory Management</i>	10 Days	27-Apr-25	08-May-25
				26-Oct-25	06-Nov-25
36	20ENGT0000	<i>Train The Trainer</i>	5 Days	23-Feb-25	27-Feb-25
				25-May-25	29-May-25
				26-Aug-25	02-Sep-25
				23-Nov-25	27-Nov-25





Training Calendar 2 0 2 5



- Continuation Training of Common & Basic Courses

SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
37	20M10ERC00	<i>Continuation Training On Regulation (Aviation Legislation)</i>	03 days	05-Jan-25	07-Jan-25
				09-Feb-25	11-Feb-25
				23-Feb-25	25-Feb-25
				02-Mar-25	04-Mar-25
				23-Mar-25	25-Mar-25
				06-Apr-25	08-Apr-25
				15-Jul-25	17-Jul-25
				22-Jul-25	24-Jul-25
				19-Aug-25	21-Aug-25
				26-Aug-25	28-Aug-25
				02-Sep-25	04-Sep-25
				28-Sep-25	30-Sep-25
				02-Nov-25	04-Nov-25
				23-Nov-25	25-Nov-25
				22-Dec-25	24-Dec-25
28-Dec-25	30-Dec-25				
38	20M9ESRC00	<i>Continuation Training On Human Factors</i>	2 days	22-Jan-25	23-Jan-25
				29-Jan-25	30-Jan-25
				19-Feb-25	20-Feb-25
				19-Mar-25	20-Mar-25
				09-Apr-25	10-Apr-25
				20-Apr-25	21-Apr-25
				27-Apr-25	28-Apr-25
				13-Jul-25	14-Jul-25
				20-Jul-25	21-Jul-25
				03-Aug-30	04-Aug-30
				10-Aug-25	11-Aug-25
				17-Aug-25	18-Aug-25
				08-Oct-25	09-Oct-25
				29-Oct-25	30-Oct-25
				26-Nov-25	27-Nov-25
10-Dec-25	11-Dec-25				
17-Dec-25	18-Dec-25				



Training Calendar

2 0 2 5



SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
39	20FTSP1RC0	<i>Continuation Training On FTS & CDCCL</i>	03 Hrs	06-Feb-25	06-Feb-25
				27-Feb-25	27-Feb-25
				06-Mar-25	06-Mar-25
				13-Mar-25	13-Mar-25
				13-Apr-25	13-Apr-25
				27-Jul-25	27-Jul-25
				30-Nov-25	30-Nov-25
40	20EWISRC00	<i>Continuation Training On EWIS</i>	03 Hrs	06-Feb-25	06-Feb-25
				27-Feb-25	27-Feb-25
				06-Mar-25	06-Mar-25
				13-Mar-25	13-Mar-25
				13-Apr-25	13-Apr-25
				27-Jul-25	27-Jul-25
				13-Oct-25	13-Oct-25
41	20SMS1RC00	<i>Continuation Training On SMS-1</i>	02 Days	01-Jan-25	02-Jan-25
				07-Sep-25	08-Sep-25
				05-Oct-25	05-Oct-25
				12-Nov-25	13-Nov-25
42	20AIARC000	<i>Continuation Training On Audit Techniques</i>	03 Days	08-Jan-25	09-Jan-25
				24-Sep-25	25-Sep-25
43		<i>Continuation Training On DGR</i>	03 Days	21-Dec-25	23-Dec-25
44		<i>Continuation Course On Regulation For Store Inspector</i>	01 Days	04-Dec-25	04-Dec-25





- **Type Courses (Aerospace & Avionics)**

SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
45	21B1D8Q4FC	DHC-8-400 B1 Type Maintenance	5 Weeks	02-Feb-25 01-Jun-25	06-Mar-25 03-Jul-25
46	22B2D8Q4FC	DHC-8-400 B2 Type Maintenance	5 Weeks	04-May-25 03-Aug-25	05-Jun-25 09-Sep-25
47	21B1B737FC	B737-NG B1 Type Maintenance	6 Weeks	09-Mar-25	17-Apr-25
48	22B2B737FC	B737-NG B2 Type Maintenance	6 Weeks	05-Jan-25	13-Feb-25
49	21B1B777FC	B777-300 B1 Type Maintenance	8 Weeks	06-Apr-25	29-May-25
50	22B2B777FC	B777-300 B2 Type Maintenance	8 Weeks	05-Oct-25	27-Oct-25
51	21B1B787FC	B787 B1 Type Maintenance	8 Weeks	04-May-25	03-Jul-25
52	22B2B787FC	B787 B2 Type Maintenance	8 Weeks	07-Sep-25	30-Sep-25

- **General Familiarization Courses (Type course)**

SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
53	21B1D8Q4FC	B737-NG (CFM56) Level-1 Type Maintenance	2 Days	05-Feb-25	06-Feb-25
54	21B1B737FC	B777-300 (GE90) Level-1 Type Maintenance	2 Days	07-May-25	08-May-23
55	21B1B777FC	B787 (GENx) LEVEL-1 TYPE MAINTENANCE	2 Days	06-Aug-25	07-Aug-25
56	21B1B787FC	DHC-8-400 (PW 150) Level-1 Type Maintenance	2 Days	05-Nov-25	06-Nov-25





• Continuation Course On Aircraft Type (Aerospace & Avionics)

SL.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
57	21B1D8Q4RC	<i>Continuation Training On DHC-8 B1 Type Maintenance</i>	03 Days	16-Mar-25	18-Mar-25
				15-Apr-25	17-Apr-25
				21-Sep-25	23-Sep-25
				16-Nov-25	18-Nov-25
				01-Dec-25	03-Dec-25
58	22B2D8Q4RC	<i>Continuation Training On DHC-8 B2 Type Maintenance</i>	03 Days	01-Jun-25	03-Jun-25
				29-Jul-25	31-Jul-25
				07-Dec-25	09-Dec-25
				18-Nov-25	20-Nov-25
59	21B1B737RC	<i>Continuation Training On B737-NG B1 Type Maintenance</i>	03 Days	05-Aug-25	07-Aug-25
				12-Aug-25	14-Aug-25
				19-Oct-25	21-Nov-25
60	22B2B737RC	<i>Continuation Training On B737-NG B2 Type Maintenance</i>	03 Days	09-Sep-25	11-Sep-25
				19-Jan-25	21-Jan-25
61	21B1B777RC	<i>Continuation Training On B777-300 B1 Type Maintenance</i>	03 Days	02-Feb-25	04-Feb-25
				09-Mar-25	11-Mar-25
				09-Nov-25	11-Nov-25
62	21B2B777RC	<i>Continuation Training On B777-300 B2 Type Maintenance</i>	03 Days	26-Jan-25	28-Jan-25
				16-Feb-25	18-Feb-25
				22-Apr-25	24-Apr-25
				26-Oct-25	28-Oct-25
63	21B1B787RC	<i>Continuation Training On B787 B1 Type Maintenance</i>	03 Days	15-Sep-25	17-Sep-24
64	21B2B787RC	<i>Continuation Training On B787 B2 Type Maintenance</i>	03 Days	12-Jan-25	14-Jan-25



- Courses For Instructor Development
- For all Instructor/Examiner/Practical Assessor (BATC and Hangar)

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1		Updating Training on Instructional Techniques	2 Day	2-Feb-25	3-Feb-25
				7-Sep-25	8-Sep-25
2		Updating Training on Assessment Techniques	2 Day	6-Feb-25	7-Feb-25
				8-Sep-25	9-Sep-25
3		Updating Training on Human Performance & Limitations	2 Day	9-Feb-25	10-Feb-25
				14-Sep-25	15-Sep-25
4		Updating Training on Practical Skills	2 Day	16-Feb-25	17-Feb-25
				14-Sep-25	15-Sep-25
5		Training on MTOE- CAAB and EASA	2 Day	18-Feb-25	19-Feb-25
				21-Sep-25	22-Sep-25
6		Updating Training on Part 147 and 66 - CAAB and EASA	2 Day	23-Feb-25	24-Feb-25
				23-Sep-25	24-Sep-25
7		Updating Training on Question Development	1 Day	25-Feb-25	26-Feb-25

- For all Instructor/Examiner/Practical Assessor (BATC Only)

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
8		Updating Training on B737 B1/B2	2 Day	5-Mar-25	6-Mar-25
				2-Nov-25	3-Nov-25
9		Updating Training on B777 B1/B2	2 Day	16-Mar-25	17-Mar-25
				9-Nov-25	10-Nov-25
10		Updating Training on B787 B1/B2	2 Day	16-Mar-25	17-Mar-25
				11-Nov-25	12-Nov-25
11		Updating Training on Dash 8 - 400 B1/B2	2 Day	16-Mar-25	17-Mar-25
				16-Nov-25	17-Nov-25



• CAAB & EASA PART 66 EXAMINATION SCHEDULE

EASA & CAAB Module Examination Schedule 2025					
MODULE	DATE	CAT	MCQ	Essay	DAY
10 (CAAB)	3-Mar-25	B1.1/B2	11:00 AM	12:00 PM	Mon
10 (EASA)	4-Mar-25	B1.1/B2	11:00 AM	12:00 PM	Tue
9	11-Mar-25	B1.1/B2	11:00 AM	11:30 AM	Tue
1	20-Mar-25	B1.1/B2	11:00 AM		Thu
7	8-Apr-25	B2	11:00 AM	12:30 PM	Tue
7	9-Apr-25	B1.1	11:00 AM	12:50 PM	Wed
14	21-Apr-25	B2	11:00 AM		Mon
15	30-Apr-25	B1.1	11:00 AM		Wed
13 (PH 1)	12-May-25	B2	11:00 AM		Mon
13 (PH 2)	21-May-25	B2	11:00 AM		Wed
11	26-May-25	B1.1	11:00 AM		Mon
8	16-Jun-25	B1.1/B2	11:00 AM		Mon
3	2-Jul-25	B1.1/B2	11:00 AM		Wed
17	13-Jul-25	B1.1	11:00 AM		Sun
2	28-Jul-25	B1.1	10:00 AM		Mon
2	28-Jul-25	B2	12:15 PM		Mon
4	11-Aug-25	B1.1	11:00 AM		Mon
4	11-Aug-25	B2	11:30 AM		Mon
5	1-Sep-25	B1.1	11:00 AM		Mon
5	1-Sep-25	B2	12:00 PM		Mon
6	24-Sep-25	B1.1	11:00 AM		Wed
6	24-Sep-25	B2	12:30 PM		Wed



CUSTOMER SERVICE FACULTY

Ground Service

Training programs keep our workforce and organisation competent according to aviation requirements. The course contents are relevant and designed according to ground handling job functions.

Training programs are designed to be in line with IATA's Safety Audit for Ground Operations (ISAGO) and IATA Operational Safety Audit (IOSA) which is applicable to all ground handling companies and Airlines worldwide. The complete training records are a must, and are provided in accordance with global privacy policies. Relevant and timely *training in ground handling* is critical to ensure employees skills and competencies


Flight Service


Safety is the primary purpose of a flight attendant. For a safe and pleasant in-flight, all the mandatory courses are offered in flight service department.




Resource Persons of Customer Service Faculty



Name	: Parveen Hossain	
Professional title	: DGM Training (Actg.)	
Academic	: M.Sc. in Zoology	
Relevant skills	: <ul style="list-style-type: none">• Instructor and Examiner of all Ground Service-related courses.• Instructor and Examiner of SMS, DGR, HF, Aviation Security & Ramp Safety.	
Approval	: <ul style="list-style-type: none">• CAAB approved DGR & Aviation Security Instructor & Examiner.• Biman CSQ approved SMS Instructor & Examiner.	

Name	: Zohora Rahman	
Professional title	: Deputy Manager Training (Flight Service)	
Academic	: M.A(English Literature),BA(English Literature)	
Relevant skills	: <ul style="list-style-type: none">• Instructor and Examiner of Aircraft type –Boeing-777-300 ER, Boeing-787-8/9, Boeing-737-800.• Instructor and Examiner Dangerous Goods Regulations and In-flight Security	
Approval	: CAAB approved Instructor and Examiner for Aircraft type –Boeing-777-300 ER, Boeing-787-8/9, Boeing-737-800, Dangerous Goods Regulations and Inflight Security	

Name	: Mariom Akhter	
Professional title	: Deputy Manager Training (Language)	
Academic	: M.A. (Applied Linguistics & English Language Teaching) B.A. (English Literature & Language)	
Relevant skills	: <ul style="list-style-type: none">• Instructor of Dangerous Goods Regulations (DGR); Aviation Security; In Flight Security; General Security Awareness Training (GSAT); English Language	
Approval	: <ul style="list-style-type: none">• CAAB approved DGR & Aviation Security, In Flight Security, GSAT Instructor• IATA approved Cargo Security Instructor	

Name	: Mohammad Mizanur Rahman	
Professional title	: Assistant Manager ,Ground Service	
Academic	: M. Com	
Relevant skills	: <ul style="list-style-type: none">• Instructor and Examiner of Weight and Balance• Instructor of Ramp Safety and HF	
Approval	:	



Customer Service Faculty Course Schedule

✈ FLIGHT SERVICE COURSES

• Initial Courses

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1	410000BFS	Basic Flight Service Course	12 weeks	As and when required	
2	410000DGRI	Dangerous Goods Regulations - Initial	03 days	As and when required	
3	410000IFSI	Aviation/In-flight Security - Initial	02 days	As and when required	

• Promotional (Higher Grade) Training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
4	4100LDRSHP	Leadership Course	05 days	As and when required	
5	410000PCSP	Phonetics	05 days	As and when required	

• Recurrent/Refresher Training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
6	410000RRCC	RRCC (Recurrent training for Revalidation of Competency Card)	05 days	00-Jan-00	09-Jan-25
				12-Jan-25	16-Jan-24
				02-Feb-25	06-Feb-25
				02-Feb-25	06-Feb-25
				09-Feb-25	13-Feb-25
				02-Mar-25	06-Feb-25
				02-Mar-25	06-Feb-25
				16-Mar-25	20-Mar-25
				06-Apr-25	10-Apr-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
6 <i>Cont'd</i>	410000RRCC	<i>RRCC (Recurrent training for Revalidation of Competency Card)</i>	05 days	06-Apr-25	10-Apr-25
				20-Apr-25	24-Apr-25
				20-Apr-25	24-Apr-25
				13-Jul-25	19-Jul-25
				13-Jul-25	19-Jul-25
				20-Jul-25	24-Jul-25
				10-Aug-25	14-Aug-25
				17-Aug-25	21-Aug-25
				07-Sep-25	11-Sep-25
				14-Sep-25	18-Sep-25
				12-Oct-25	16-Oct-25
				18-Oct-25	23-Oct-25
				18-Oct-25	23-Oct-25
				9-Nov-25	13-Nov-25
				16-Nov-25	20-Nov-25
7-Dec-25	11-Dec-25				
		7-Dec-25	11-Dec-25		
7	410000DGRR	<i>Aviation/In-flight Security for Cabin Crew - Recurrent</i>	1 day	26-Jan-25	26-Jan-25
				27-Jan-24	27-Jan-25
				16-Feb-25	16-Feb-25
				04-Nov-25	04-Nov-25
				01-Dec-25	01-Dec-25
				02-Dec-25	02-Dec-25
8	410000IFSR	<i>Dangerous Goods Regulations for Cabin Crew - Recurrent</i>	1 day	19-Jan-25	19-Jan-25
				20-Jan-25	20-Jan-25
				21-Jan-25	21-Jan-25
				22-Jan-25	22-Jan-25
				17-Feb-25	17-Feb-25
				18-Feb-25	18-Feb-25
				19-Feb-25	19-Feb-25
				09-Mar-25	09-Mar-25
		10-Mar-25	10-Mar-25		



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
8	410000IFSR	<i>Dangerous Goods Regulations for Cabin Crew - Recurrent</i>	<i>1 day</i>	<i>11-Mar-25</i>	<i>11-Mar-25</i>
<i>Cont'd</i>				<i>12-Mar-25</i>	<i>12-Mar-25</i>
				<i>15-Apr-25</i>	<i>15-Apr-25</i>
				<i>17-Apr-25</i>	<i>17-Apr-25</i>
				<i>16-Apr-24</i>	<i>16-Apr-24</i>
				<i>28-Apr-24</i>	<i>28-Apr-24</i>
				<i>08-May-25</i>	<i>08-May-25</i>
				<i>22-Jun-25</i>	<i>22-Jun-25</i>
				<i>23-Jun-25</i>	<i>23-Jun-25</i>
				<i>9-Jul-25</i>	<i>9-Jul-25</i>
				<i>10-Jul-25</i>	<i>10-Jul-25</i>
				<i>24-Aug-25</i>	<i>24-Aug-25</i>
				<i>25-Aug-25</i>	<i>25-Aug-25</i>
				<i>2-Sep-25</i>	<i>2-Sep-25</i>
				<i>3-Sep-25</i>	<i>3-Sep-25</i>
				<i>7-Oct-24</i>	<i>7-Oct-24</i>
				<i>02-Dec-25</i>	<i>02-Dec-25</i>
				<i>03-Dec-25</i>	<i>03-Dec-25</i>

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
9	41000MEGAP	<i>Manners, Etiquette, Grooming, Announcement & Protocol (MEGAP)</i>	<i>03 days</i>	<i>As and when required</i>	
10	41000PHYEX	<i>Physical Exercise</i>	<i>15 days</i>	<i>As and when required</i>	
11	4100LDRSHP	<i>Leadership - Recurrent</i>	<i>02 Days</i>	<i>As and when required</i>	

• Re-qualification Training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
12	410000LORE	<i>Long Refresher</i>	<i>14 days</i>	<i>As and when required</i>	
13	410000SORE	<i>Short refresher</i>	<i>05 days</i>	<i>As and when required</i>	



• Aircraft Type training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
14	410B737800	B-737-800NG	03 days	As and when required	
15	4100000IFE	IFE (In-flight Entertainment System)	01 day	As and when required	
16	410B777300	B-777-300ER	05 days	As and when required	
17	410B787800	B787-8 Dreamliner	3 days	As and when required	
18	4100D8Q400	Dash-8Q400	04 days	As and when required	

• Courses on payment

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
19	4100000BFS	Basic Flight Service Course	12 Weeks	As and when required	
20	410000PCSP	Phonetics & Pronunciation Course	04 Weeks	As and when required	
21	410000PDSP	Personality Development & Spoken English Course	04 Weeks	As and when required	

• Other Courses

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
22	4000000VAW	Course on Violence against Women	02 hours	09-Jan-25	09-Jan-25
				16-Jan-24	16-Jan-24
				06-Feb-25	06-Feb-25
				06-Feb-25	06-Feb-25
				13-Feb-25	13-Feb-25
				06-Feb-25	06-Feb-25
				06-Feb-25	06-Feb-25
				20-Mar-25	20-Mar-25
				10-Apr-25	10-Apr-25
				10-Apr-25	10-Apr-25
				24-Apr-25	24-Apr-25
				24-Apr-25	24-Apr-25
				19-Jul-25	19-Jul-25
				19-Jul-25	19-Jul-25



Training Calendar 2025



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
22	4000000VAW	Course on Violence against Women	02 hours	24-Jul-25	24-Jul-25
				14-Aug-25	14-Aug-25
				21-Aug-25	21-Aug-25
				11-Sep-25	11-Sep-25
				18-Sep-25	18-Sep-25
				16-Oct-25	16-Oct-25
				23-Oct-25	23-Oct-25
				23-Oct-25	23-Oct-25
				13-Nov-25	13-Nov-25
				20-Nov-25	20-Nov-25
				11-Dec-25	11-Dec-25
				11-Dec-25	11-Dec-25
23	410000CLPH	Basic Cleanliness & personal Hygiene for MLSS & Cleaners	02 hours	30-Apr-25	30-Apr-25
				25-Oct-24	25-Oct-24





GROUND SERVICE COURSES

• Initial Training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1	4200001BGS	Basic Ground Service	5 Weeks	As and When Required	
2	4200002WAB	Weight & Balance – Dash8-Q400 (Type)	2 Days	As and When Required	
3	4200003WAB	Weight & Balance – B737-800 (Type)	2 Days	As and When Required	
4	4200004WAB	Weight & Balance – B777-300 (Type)	3 Days	As and When Required	
5	4200005WAB	Weight & Balance – B787-8 (Type)	3 Days	As and When Required	
6	4200006WAB	Weight & Balance – B787-9 (Type)	3 Days	As and When Required	
7	4200007BCS	Baggage Claim Settlement	3 Days	As and When Required	
8	4200008ULD	ULD Management	3 Days	As and When Required	
9	4200009GHA	IATA Standard Ground Handling Agreement	4 Days	As and When Required	
10	4200010GSAT	GSAT-Initial for GS personnel	1 Day	As and When Required	
11	4200011GSAT	GSAT-Initial for GSE and Traffic Helpers	1 Day	As and When Required	
12	4200012SWT	SITA World Tracer	3 Days	As and When Required	



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
13	4200010DGR	<i>Dangerous Goods Regulations – Initial for Ground Service Personnel</i>	3 Days	08-Apr-25	10-Apr-25
				12-Aug-25	14-Aug-25
				09-Dec-25	11-Dec-25
14	4200114RST	<i>Ramp Safety – Initial for GS Personnel</i>	3 Days	15-Apr-25	17-Apr-25
				28-Sep-25	30-Sep-25
				22-Dec-25	24-Dec-25
15	4200015RST	<i>Ramp Safety – Initial for GSE Operators</i>	1 Day	15-Mar-23	15-Mar-23
				18-Apr-23	18-Apr-23
				30-Apr-23	30-Apr-23
				30-Jul-23	30-Jul-23
				07-Nov-23	07-Nov-23
16	4200016AVS	<i>Aviation Security - Initial for GS Personnel</i>	2 Days	09-Apr-25	10-Apr-25
				27-Aug-25	28-Aug-25
				17-Dec-25	18-Dec-25
17	4200017SMS	<i>Safety Management System – Initial (Pay Group-3 ii-V)</i>	1 Day	<i>As and when required</i>	
18	4200018SMS	<i>Safety Management System – Initial (Pay Group-vi and Above)</i>	2 Days	12-Jan-25	13-Jan-25
				26-Jan-25	27-Jan-25
				19-Feb-25	20-Feb-25
				25-Feb-25	26-Feb-25
				23-Mar-25	24-Mar-25
				26-Jan-25	27-Jan-25
19	4200019HFR	<i>Human Factors Initial for GS Personnel</i>	2 Days	06-May-25	07-May-25
				22-Sep-25	23-Sep-25
				03-Dec-25	04-Dec-25



Recurrent/ Refresher Training

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
20	4200020GSR	Basic Ground Service Refresher	2 Days	05-Jan-25	06-Jan-25
				03-Feb-25	04-Feb-25
				19-Mar-25	20-Mar-25
				24-Jun-25	25-Jun-25
				19-Aug-25	20-Aug-25
21	4200021GSR	Ground Service Refresher - 2	5 Days	As and when required	
22	4200022WAB	Weight & Balance – Dash8-Q400 (Recurrent)	1 Day	As and when required	
23	4200023WAB	Weight & Balance – B737-800 (Recurrent)	1 Day	As and when required	
24	4200024WAB	Weight & Balance – B777-300 (Recurrent)	1 Day	As and when required	
25	4200025WAB	Weight & Balance – B787-8 (Recurrent)	1 Day	As and when required	
26	4200026WAB	Weight & Balance – B787-9 (Recurrent)	1 Day	As and when required	





Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
27	4200027AVS	Aviation Security - Recurrent for GS personnel	1 Day	05-Jan-25	05-Jan-25
				05-Feb-25	05-Feb-25
				06-Mar-25	06-Mar-25
				04-May-25	04-May-25
				11-Jun-25	11-Jun-25
				10-Jul-25	10-Jul-25
				17-Jul-25	17-Jul-25
				03-Aug-25	03-Aug-25
				10-Aug-25	10-Aug-25
				01-Sep-25	01-Sep-25
				02-Oct-25	02-Oct-25
				09-Oct-25	09-Oct-25
02-Nov-25	02-Nov-25				
16-Nov-25	16-Nov-25				
28	4200028AVS	Aviation Security - Recurrent for Traffic Helpers	1 Day	06-Feb-25	06-Feb-25
				04-Mar-25	04-Mar-25
				08-Sep-25	08-Sep-25
29	4200029AVS	Aviation Security - Recurrent for GSE Operators	1 Day	07-Jan-25	07-Jan-25
				27-Jan-25	27-Jan-25
				12-Feb-25	12-Feb-25
				23-Feb-25	23-Feb-25
				24-Apr-25	24-Apr-25
				09-Jun-25	09-Jun-25
				26-Jun-25	26-Jun-25
				06-Jul-25	06-Jul-25
				20-Jul-25	20-Jul-25
05-Aug-25	05-Aug-25				
24-Aug-25	24-Aug-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
30	4200030DGR	<i>Dangerous Goods Regulations – Recurrent for GS Personnel</i>	1 Day	09-Jan-25	09-Jan-25
				16-Jan-25	16-Jan-25
				10-Feb-25	10-Feb-25
				17-Feb-25	17-Feb-25
				04-Mar-25	04-Mar-25
				11-Mar-25	11-Mar-25
				03-Apr-25	03-Apr-25
				05-May-25	05-May-25
				04-Jun-25	04-Jun-25
				11-Jun-25	11-Jun-25
				18-Jun-25	18-Jun-25
				09-Jul-25	09-Jul-25
				16-Jul-25	16-Jul-25
				04-Aug-25	04-Aug-25
				11-Aug-25	11-Aug-25
				07-Sep-25	14-Sep-25
21-Sep-25	21-Sep-25				
19-Oct-23	19-Oct-23				
01-Oct-25	01-Oct-25				
09-Nov-25	09-Nov-25				
31	4200031DGR	<i>Dangerous Goods Regulations – Recurrent for Traffic Helpers</i>	1 Day	08-Jan-25	08-Jan-25
				15-Jan-25	15-Jan-25
				09-Feb-25	09-Feb-25
				16-Feb-25	16-Feb-25
				12-Mar-25	12-Feb-25
				18-Aug-25	18-Aug-25
				25-Aug-25	25-Aug-25
02-Sep-25	02-Sep-25				
32	4200032DGR	<i>Dangerous Goods Regulations – Recurrent for GSE Personnel</i>	1 Day	12-Jan-25	12-Jan-25
				28-Jan-25	28-Jan-25
				05-Feb-25	05-Feb-25
				19-Feb-25	19-Feb-25
				03-Apr-25	03-Apr-25
				16-Apr-25	16-Apr-25
				04-Jun-25	04-Jun-25
25-Jun-25	25-Jun-25				



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
33	4200033HFR	<i>Human Factors - Recurrent for GS Personnel</i>	<i>1 Day</i>	07-Jan-25	07-Jan-25
				11-Feb-25	11-Feb-25
				13-Mar-25	13-Mar-25
				13-Apr-25	13-Apr-25
				12-Jun-25	12-Jun-25
				19-Jun-25	19-Jun-25
				24-Jul-25	24-Jul-25
				31-Jul-25	31-Jul-25
				05-Aug-25	05-Aug-25
				03-Sep-25	03-Sep-25
				10-Nov-25	10-Nov-25
34	4200034HFR	<i>Human Factors - Recurrent for GS Traffic Helpers</i>	<i>1 Day</i>	16-Mar-25	16-Mar-25
				26-Aug-25	26-Aug-25
				15-Sep-25	15-Sep-25
				07-Oct-25	07-Oct-25
				03-Nov-25	03-Nov-25
35	4200035HFR	<i>Human Factors - Recurrent for GSE pesonnel</i>	<i>1 Day</i>	03-Apr-25	03-Apr-25
				16-Apr-25	16-Apr-25
				11-Jun-25	11-Jun-25
				03-Sep-25	03-Sep-25
				26-Sep-25	23-Sep-25
36	4200036RST	<i>Ramp Safety – Recurrent for GS Personnel</i>	<i>1 Day</i>	22-Jan-25	22-Jan-25
				29-Jan-25	29-Jan-25
				18-Feb-25	18-Feb-25
				27-Feb-25	27-Feb-25
				10-Mar-25	10-Mar-25
				18-May-25	18-May-25
				23-Jun-25	23-Jun-25
				06-Aug-25	06-Aug-25
				09-Sep-25	09-Sep-25
06-Nov-25	06-Nov-25				
				15-Dec-25	15-Dec-25



Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
37	4200037ST	Ramp Safety – Recurrent for Traffic Helpers	1 Day	18-Mar-25	18-Mar-25
				15-Jul-25	15-Jul-25
				07-Aug-25	07-Aug-25
				16-Sep-25	16-Sep-25
38	4200038RST	Ramp Safety – Recurrent for GSE Personnel	1 Day	08-Jan-25	08-Jan-25
				23-Jan-25	23-Jan-25
				03-Feb-25	03-Feb-25
				26-Feb-25	26-Feb-25
				01-Apr-25	01-Apr-25
				22-Apr-25	22-Apr-25
				02-Jun-25	02-Jun-25
				19-Jun-25	19-Jun-25
				03-Jul-25	03-Jul-25
				16-Jul-25	16-Jul-25
				10-Aug-25	10-Aug-25
				26-Aug-25	26-Aug-25
				07-Oct-25	07-Oct-25
29-Oct-25	29-Oct-25				

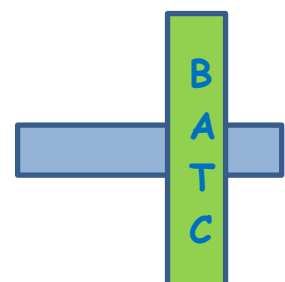




Training Calendar 2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
39	4200039SMS	Safety Management System3 – Recurrent for GS (3 ii & 5)	1 Day	12-Feb-25	12-Feb-25
				22-Jun-25	22-Jun-25
				21-Jul-25	21-Jul-25
				07-Aug-25	07-Aug-25
				31-Aug-25	31-Aug-25
				13-Oct-25	13-Oct-25
				17-Nov-25	17-Nov-25
40	4200040SMS	Safety Management System Awareness for Traffic helpers	1 Day	20-Apr-25	20-Apr-25
				10-Sep-25	10-Sep-25
				14-Oct-25	14-Oct-25
				21-Oct-25	21-Oct-25
				11-Nov-25	11-Nov-25
				18-Nov-25	18-Nov-25
				21-Dec-25	21-Dec-25
41	4200041SMS	Safety Management System Awareness for GSE personnel	1 Day	27-Jul-25	27-Jul-25
				12-Aug-25	12-Aug-25
				28-Aug-25	28-Aug-25



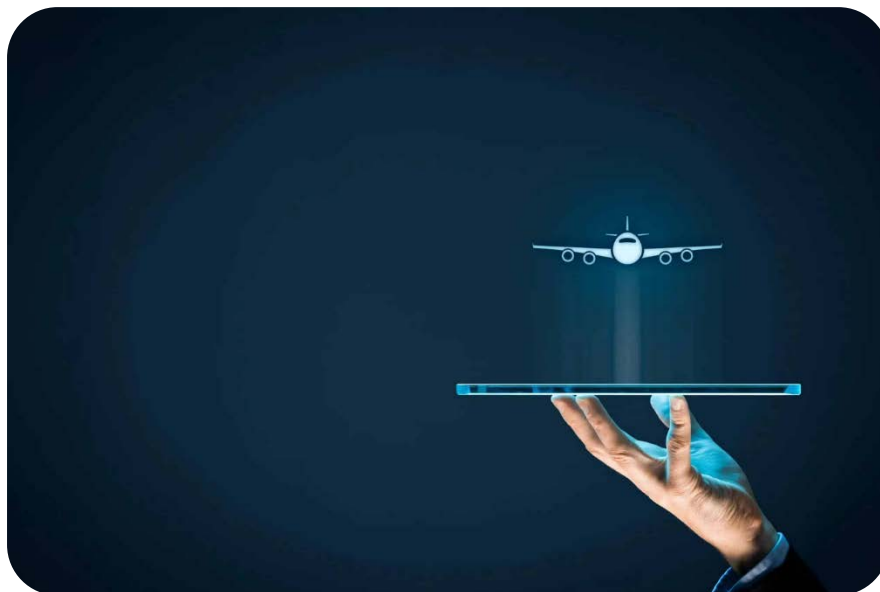


MARKETING & SALES FACULTY

The Marketing and Sales Faculty at the Bangladesh Airlines Training Center (BATC) plays a pivotal role in the development and training of passenger sales and cargo sales personnel at Biman Bangladesh Airlines. This faculty is responsible for equipping the airline's workforce with the necessary skills and knowledge to meet a wide array of compliance requirements and enhance their proficiency in various aspects of aviation sales. Through its rigorous training programs and emphasis on both skill development and compliance, the faculty ensures that Biman's passenger and cargo sales personnel are always prepared to meet the challenges of the dynamic aviation industry. The faculty designs and conducts comprehensive training programs for Biman's passenger sales personnel. This includes familiarizing them with the airline's offerings, reservation systems, and ticketing procedures.

In addition to passenger services, the faculty is also responsible for training cargo sales personnel. This involves imparting knowledge on cargo operations, logistics, pricing strategies, and regulations pertaining to the safe and efficient transport of goods.

A critical function of the Marketing and Sales Faculty is ensuring that all sales and cargo personnel are trained in line with local and international aviation laws and compliance regulations. This includes awareness of regulatory requirements from agencies such as the International Air Transport Association (IATA), the International Civil Aviation Organization (ICAO), and other relevant bodies including CAAB. This training is key to driving the airline's success in both local and international markets, helping to build a strong, customer-centric sales team.



Digital Marketing



Resource Persons of Marketing & Sales Faculty

Name : *Rashida Kabir Chowdhury*

Professional title : Deputy General Manager (DGM) Training (Marketing & Sales)

Academic : BSc & MSc from DU

Relevant skills :

- Facilitator of Passenger Sales & Cargo Sales Trainings
- Instructor of Security, DGR, HF

Approval : CAAB Approved Aviation Security & DGR Instructor



Name : *Iffat Khan Chowdhury*

Professional title : Deputy Manager Training (Marketing & Sales)

Academic : BBA & MBA in International Business, DU

Relevant skills :

- Facilitator of Passenger Sales & Cargo Sales Trainings
- Instructor of Security, DGR, HF

Approval : CAAB Approved Aviation Security & DGR Instructor



Name : *Mehnaz Kabir*

Professional title : Deputy Manager Training (Marketing & Sales)

Academic : BBA & MBA in Marketing, DU

Relevant skills :

- Facilitator of Passenger Sales & Cargo Sales Trainings
- Instructor of Security, DGR, HF

Approval : CAAB Approved Aviation Security & DGR Instructor





Marketing & Sales Faculty Course Schedule

SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
1	5000001COM	Basic Commercial	216 hour	As and when required	
2	5100001PAX	Basic Passenger Fares & Ticketing	30 hour	As and when required	
3	5100002APA	Advanced Passenger Fares & Ticketing	42 hour	As and when required	
4	5100003RES	Reservation & Ticketing	35 hour	As and when required	
5	5100004RES	Reservation & Ticketing Refresher	12 hour	As and when required	
6	5100005ADV	Skill Development in Pricing & Ticketing	30 hour	As and when required	
7	5100006MKT	Airline Marketing	24 hour	03-Feb-25	06-Feb-25
8	5100007LOY	Biman Loyalty Club	6 hour	10-Feb-25	10-Feb-25
				24-Apr-25	24-Apr-25
				28-Oct-25	28-Oct-25
9	5100008BCM	Business Communication	12 hour	As and when required	
10	5100009PAX	Passenger Sales Skills & Procedures	66 hour	As and when required	
11	5100010CUS	Customer Service	6 hour	As and when required	
12	5100011DIG	Digital Marketing & E-Commerce	12 hour	11-Mar-25	12-Mar-25
				25-Jun-25	26-Jun-25
				17-Sep-25	18-Sep-25
				05-Nov-25	06-Nov-25



Training Calendar 2 0 2 5



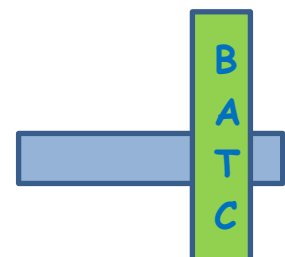
SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
13	5200012DGR	<i>Dangerous Goods Regulations (DGR) For Processing or Accepting DG Consignment-Initial (Category 6)</i>	42 hour	17-Feb-25	25-Feb-25
				22-Jun-25	30-Jun-25
				14-Oct-25	22-Oct-25
14	5200013DGR	<i>Dangerous Goods Regulations (DGR) For Processing or Accepting DG Consignment-Recurrent (Category 6)</i>	24 hour	05-May-25	08-May-25
				21-Dec-25	24-Dec-25
15	5200014DGR	<i>Dangerous Goods Regulations for General Cargo Processing or Accepting Personnel-Initial (Category 4&7)</i>	18 hour	10-Mar-25	12-Mar-25
				21-Jul-25	23-Jul-25
				24-Nov-25	26-Nov-25
16	5200015DGR	<i>Dangerous Goods Regulations for General Cargo Processing or Accepting Personnel-Recurrent (Category 4&7)</i>	6 hour	15-Jan-25	15-Jan-25
				22-Jan-25	22-Jan-25
				30-Oct-24	30-Oct-23
				28-Nov-24	28-Nov-24
17	5200016DGR	<i>Dangerous Goods Regulations Awareness Program (Initial/Recurrent)</i>	6 hour	02-Jan-25	02-Jan-25
				06-Jan-25	06-Jan-25
				16-Jan-25	16-Jan-25
				22-Jan-25	22-Jan-25
				30-Jan-25	30-Jan-25
				04-Feb-25	04-Feb-25
11-Feb-25	11-Feb-25				



Training Calendar 2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
17 Cont'd	5200016DG R	Dangerous Goods Regulations Awareness Program (Initial/Recurrent)	6 hour	23-Feb-25	23-Feb-25
				05-Mar-25	05-Mar-25
				12-Mar-25	12-Mar-25
				24-Mar-25	24-Mar-25
				08-Apr-25	08-Apr-25
				16-Apr-25	16-Apr-25
				28-Apr-25	28-Apr-25
				08-May-25	08-May-25
				14-May-25	14-May-25
				20-May-25	20-May-25
				05-Jun-25	05-Jun-25
				12-Jun-25	12-Jun-25
				10-Jul-25	10-Jul-25
				24-Jul-25	24-Jul-25
				31-Jul-25	31-Jul-25
				09-Sep-25	09-Sep-25
23-Sep-25	23-Sep-25				
18	5200017SEC	Cargo Security/Aviation Security (Initial/Recurrent)	24 hour	06-Jan-25	09-Jan-25
				20-Jan-25	23-Jan-25
				10-Feb-25	13-Feb-25
				17-Feb-25	20-Feb-25
				03-Mar-25	06-Mar-25
				11-Aug-25	14-Aug-25
				22-Sep-25	25-Sep-25
17-Nov-25	20-Nov-25				





Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
19	5200018SEA	Cargo Security/Aviation Security (Other Airlines /Agency)	12 hour	As and when required	
20	5200019ASE	Cargo Security Awareness/ Aviation Security Awareness (Initial/Recurrent)	3 hour	7-Jan-25	7-Jan-25
				14-Jan-25	14-Jan-25
				21-Jan-25	21-Jan-25
				03-Feb-25	03-Feb-25
				12-Feb-25	12-Feb-25
				20-Feb-25	20-Feb-25
				10-Mar-25	10-Mar-25
				13-Mar-25	13-Mar-25
				19-Mar-25	19-Mar-25
				09-Apr-25	09-Apr-25
				17-Apr-25	17-Apr-25
				28-Apr-25	28-Apr-25
				07-May-25	07-May-25
				13-May-25	13-May-25
				22-May-25	22-May-25
				30-Jun-25	30-Jun-25
				02-Jul-25	02-Jul-25
				17-Jul-25	17-Jul-25
				29-Jul-25	29-Jul-25
				25-Aug-25	25-Aug-25
				18-Sep-25	18-Sep-25
21	5200020CAS	Cargo Security Awareness/ Aviation Security Awareness (Other Airlines/Agency)	6 hour	As and when required	
22	5200021COM	Cargo Operations Manual- Initial	12 hour	03-Mar-25	04-Mar-25
				15-Jul-25	16-Jul-25
				24-Jul-24	25-Jul-24
23	5200022COM	Cargo Operations Manual- Recurrent	6 hour	20-Jan-25	20-Jan-25
				25-Jun-25	25-Jun-25
				18-Dec-25	18-Dec-25



Training Calendar 2025



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
24	5200023FIR	Fire Safety, First Aid & Fire Drill-Initial	12 hour	07-Jan-25	08-Jan-25
				22-Apr-25	23-Apr-25
				21-Jul-25	22-Jul-25
				28-Oct-25	29-Oct-25
25	5200024FFR	Fire Safety, First Aid & Fire Drill-Recurrent/Awareness	6 hour	29-Jan-25	29-Jan-24
				07-Feb-25	07-Feb-25
				13-Mar-25	13-Mar-25
				03-Apr-25	03-Apr-25
				17-Apr-25	17-Apr-25
				08-May-25	08-May-25
				24-Sep-25	24-Sep-25
				20-Oct-25	20-Oct-25
26	5200025HPL	Human Factor-Initial	12 hour	27-May-25	28-May-25
				22-Dec-25	23-Dec-25





Training Calendar

2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
27	5200026HPL	Human Factor- Recurrent/Awareness	6 hour	04-Mar-25	04-Mar-25
				18-Mar-25	18-Mar-25
				09-Apr-25	09-Apr-25
				30-Apr-25	30-Apr-25
				06-May-25	06-May-25
				02-Jun-25	02-Jun-25
				09-Jul-25	10-Jul-24
				23-Jul-25	15-Jul-24
				31-Jul-25	23-Jul-24
				19-Aug-25	19-Aug-25
				22-Sep-25	22-Sep-25
				29-Sep-25	29-Sep-25
				11-Nov-25	11-Nov-25
20-Nov-25	20-Nov-25				
11-Dec-25	11-Dec-25				
28	5200027CSY	Cargo Safety	12 hour	As and when required	
29	5200028CSY	Cargo Safety	6 hour	As and when required	
30	5200029SMS	Safety Management System	6 hour	As and when required	
31	5200030SFS	Safety Reporting System	3 hour	As and when required	
32	5200031ULD	ULD Loading & Handling Procedures (Initial/Recurrent)	6 hour	02-Jan-25	02-Jan-25
				05-Mar-25	05-Mar-25
				17-Mar-25	17-Mar-25
				13-May-25	13-May-25
				16-Sep-25	16-Sep-25
03-Dec-25	03-Dec-25				



Training Calendar 2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
33	5200032SPO	<i>Cargo Spot</i>	<i>18 hour</i>	<i>21-Jan-25</i> <i>06-May-25</i> <i>14-Jul-25</i> <i>13-Oct-25</i> <i>08-Dec-25</i>	<i>23-Jan-25</i> <i>08-May-25</i> <i>16-Jul-25</i> <i>15-Oct-25</i> <i>10-Dec-25</i>
34	5200033DGR	<i>Dangerous Goods Regulations (DGR) For Processing or Accepting DG Consignment-Initial-Category 6 (Other Airlines/Agency)</i>	<i>42 hour</i>	<i>As and when required</i>	
35	5200034DGR	<i>Dangerous Goods Regulations (DGR) For Processing or Accepting DG Consignment-Recurrent-Category 6 (Other Airlines/Agency)</i>	<i>24 hour</i>	<i>As and when required</i>	
36	5200035BCH	<i>Basic Cargo for Cargo Helper</i>	<i>30 hour</i>	<i>As and when required</i>	
37	5200036LAR	<i>Live Animal Regulations</i>	<i>18 hour</i>	<i>24-Feb-25</i>	<i>26-Feb-25</i>
37	5200036LAR	<i>Live Animal Regulations</i>	<i>18 hour</i>	<i>21-Oct-25</i>	<i>23-Oct-25</i>
38	5200037DGR	<i>Dangerous Goods Regulations for General Cargo Processing or Accepting Personnel-Initial (Category 4&7) (Other Airlines/Agency)</i>	<i>18 hour</i>	<i>As and when required</i>	



Training Calendar 2 0 2 5



SL. NO.	COURSE CODE	NAME OF THE COURSE	DURATION	FROM	TO
39	5200038DGR	<i>Dangerous Goods Regulations for General Cargo Processing or Accepting Personnel- Recurrent (Category 4&7) (Other Airlines/Agency)</i>	<i>6 hour</i>	<i>As and when required</i>	
40	5200039DGR	<i>Dangerous Goods Regulations For Security Screening Personnel-Initial-Category 12</i>	<i>18 hour</i>	<i>As and when required</i>	
41	5200040DGR	<i>Dangerous Goods Regulations For Security Screening Personnel- Recurrent-Category 12</i>	<i>6 hour</i>	<i>As and when required</i>	
42	5200041BCH	<i>Basic Cargo for Cargo Personnel (Other Airlines/Agency)</i>	<i>54 hour</i>	<i>As and when required</i>	
43	5200042NCA	<i>Negotiation & Commercial Agreement</i>	<i>18 hour</i>	<i>As and when required</i>	
44	52000043GST	<i>General Security Awareness Training (GSAT)</i>	<i>3 hour</i>	<i>As and when required</i>	
45	52000044SCC	<i>SMART Contact Centre Operation (SCCO)</i>	<i>12 hour</i>	<i>As and when required</i>	